Shakespeare Junior School
Parent Code of Conduct 2026

Name Of School:	**Shakespeare Junior School**
Date Of Policy Review:	**October 2026**
Date Of Next Policy Review:	**October 2027**
Name(s) Of Responsible Manager:	**Mrs Wilson & Miss Lewis**
Name Of Headteacher:	**Mrs Wilson**

Purpose and Scope

At Shakespeare Junior School, we believe it is important to:

- Work in partnership with parents to support their children's learning;
- Create a safe, respectful and inclusive environment for pupils, staff and parents;
- Model appropriate behaviour for our pupils at all times.

To help us do this, we set very clear expectations and guidelines on behaviour for all members of our school community. SJS already has a staff code of conduct for all our employees and a behaviour policy for all our pupils.

This policy aims to provide a reminder and clarify the types of behaviour that will not be tolerated by parents, carers and visitors and sets out the actions the school can take should this code of conduct be ignored.

Expectations of Parents, Carers and Visitors

We anticipate that everyone in the SJS partnership will demonstrate socially acceptable, civil behaviour towards each other. We recognise that in some situations, behaviours may be influenced by emotions and everyday frustrations can cause misunderstandings. We do care and remain committed to resolving difficulties in a constructive manner through open positive dialogue.

We expect parents, carers and visitors to:

- Respect the ethos, vision and values of our school;
- Work together with staff in the best interests of our children;
- Treat all members of the school community with respect, setting a good example with language and behaviour;
- Seek a peaceful solution to any issues;
- Approach the right member of school staff to help resolve any issues of concern.

Behaviours and actions which will not be tolerated under any circumstance:

- Disrupting, or threatening to disrupt, school operations including events on school grounds or sports team games;
- Swearing or using offensive language;
- Displaying a temper, or shouting at members of staff, pupils or other parents;
- Threatening a member of the school community, whether first, second or third hand;
- Sending abusive messages to a member of the school community, including via text, email or social media;
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its school community, on social media platforms;
- Use of physical chastisement against your child while on school premises;
- Any aggressive behaviour (including verbally or in writing) towards another child or adult;
- Approaching someone else's child to discuss or chastise them because of the actions of this child towards their own child – please bring any behaviour incidents to the attention of a member of staff. Such an approach to a child may be seen as assault and may have legal consequences;
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event like the Summer Fayre);
- Possessing or taking drugs (including legal highs);
- Bringing any animals onto the school premises, with the exception of registered guide/therapy dogs;
- Wearing offensive images and logos on clothing on school grounds.

Online activity which SJS considers inappropriate:

- Identifying or posting images/videos of pupils;
- Abusive or personal comments about staff, pupils or parents;
- Posting defamatory or libellous comments;
- Publicly challenging school policies;
- Publicly discussing issues about individual pupils;
- Threatening behaviour, such as verbally intimidating staff, pupils or parents;
- Using bad language in posts;
- Breaching school security procedures.

We take our safeguarding responsibilities very seriously and will deal with any reported incidents appropriately.

Breaching the Parent Code of Conduct

If the school suspects or becomes aware, that a parent has breached the code of conduct, SJS will gather information from those involved and speak to the parent about the incident.

Depending on the incident, and advice from the school legal team, the school may then:

- Send a warning letter to the parent;
- Invite the parents in to school to meet with a senior member of staff or the head teacher;
- Contact the appropriate authorities in cases of criminal behaviour;
- Seek further advice and action from the Hampshire County Council legal team
- Ban the parent from the school site.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the parent code of conduct rests with the head teacher. The head teacher will consult with the Chair of Governors before banning a parent from the school site.